



**Institute of  
Leadership  
Excellence**  
Transforming Healthcare Leaders

## Executive Development Program

# LEARNING FROM ERROR

The workshop explores how multiple weaknesses present within the hospital system can lead to error. It aims to provide all health-care workers and managers with an insight into the underlying causes of such events. Although the workshop materials revolve around an error involving the inappropriate administration of a drug, the underlying principles of why an error occurs are universal. This workshop is based on the contents provided by World Health Organization.

### Objectives:

By the end of this workshop, participants should:

- Be introduced to an understanding of why errors occur
- Begin to understand which actions can be taken to improve patient safety
- Be able to describe why there should be greater emphasis on patient safety in hospitals
- Identify local policies and procedures to improve the safety of care to patients

### Who should attend?

- **Health-care workers**  
(e.g. doctors, nurses, pharmacists)
- **Health-care workers in training**  
(e.g. nursing & medical students, residents)
- **Health-care managers or administrators,**  
patient safety officers

### Duration:

2 hours

Institute of Leadership Excellence (ILE) founded in 2017 as a CSR initiative of PharmEvo (Pvt.) Ltd.

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